



STAR USA, INC.®

International Trade Services

presents

A VISIT FROM U.S. CUSTOMS

What should you do when US Customs & Border Protection (CBP) knocks at your door?

INCLUDES MOCK CUSTOMS VISIT SCENARIOS!

WEBSHOP FEATURES:

- An interview with former CBP officer
- Explore the questions you are afraid to ask CBP
- Understanding CBP priorities & workload
- What to expect when CBP visits
- Tips for interacting with CBP
- How to respond to CBP requests (CF 28 and CF29)
- Solutions for getting and staying compliant

THIS WEBSHOP IS FOR YOU.

PERFECT FOR THE ENTIRE SUPPLY CHAIN: CUSTOMER SERVICE, SALES, ENGINEERING, PURCHASING, LOGISTICS, IMPORT/EXPORT COMPLIANCE, CUSTOMS BROKERS, & FREIGHT FORWARDERS

PRESENTED ONLINE BY:

CLINT LITTLEFIELD

Clint Littlefield, with over 39 years of experience, is the former Assistant Area Director of Trade Operations for the Cleveland Port. He is an expert in many areas of International Trade, specifically Foreign Trade Zone administration, Express Consignment, C-TPAT, and ACE.

PEGGY EASTON

Peggy Easton, with over 40 years experience, is a recognized expert in international trade, including Import/Export Letters of Credit, Documentation and Procedures, Free Trade Agreements, Audit, Compliance Global Sourcing, Transportation, Logistics, and Import/Export Compliance.

Webshop Date:

June 16, 2009

1:30 PM — 3:00 PM EST

Cost:

\$119

\$99 Trade Association

\$99 GROUPS (3 or more)

E-mail: train@starusa.org

Phone: 419-281-4100

Star USA, Inc.
250 N. Davis Rd.
Ashland, OH 44805

**For more information
or to register on-line:**

www.starusa.org

T: 419-281-4100



F: 419-281-4111



train@starusa.org

Providing services, support, training, and guidance to international importers.

ENROLLMENT

A VISIT FROM U.S. CUSTOMS WEBSHOP



STAR USA, INC.[®]
International Trade Services

GENERAL INFORMATION

COMPANY: _____
ADDRESS: _____
CITY, ST, ZIP: _____
PHONE: _____ FAX: _____
EMAIL: _____
COMPANY WEBSITE: _____

Phone: 419-281-4100
Fax: 419-281-4111
Email: train@starusa.org
Mail: Star USA, Inc.
CBP Visit WebShop
250 N. Davis Rd.
Ashland, OH 44805
Online: www.starusa.org


TRADE ASSOCIATION DISCOUNT: ITCBA WIT-NEO ICPA

NUMBER OF ATTENDEES: _____

ATTENDEE NAME: _____	EMAIL: _____
ATTENDEE NAME: _____	EMAIL: _____
ATTENDEE NAME: _____	EMAIL: _____
ATTENDEE NAME: _____	EMAIL: _____
ATTENDEE NAME: _____	EMAIL: _____

LIST ANY QUESTIONS THAT YOU WOULD LIKE US TO ADDRESS DURING THE PRESENTATION:

PAYMENT TYPE:

- CHECK/MONEY ORDER (MAKE CHECKS PAYABLE TO: STAR USA, INC.)
 PURCHASE ORDER NUMBER _____
  (visit www.starusa.org)

ALSO INTERESTED IN:

- CUSTOMIZED IN-HOUSE PROGRAM
 CUSTOMS BROKER LICENSE EXAM PREPARATION COURSE
 POLICY & PROCEDURE MANUALS (EXPORT/IMPORT/SECURITY)
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 IMPORTER SELF-ASSESSMENT AND FOCUSED ASSESSMENT PREP
 IMPORT/EXPORT/SECURITY COMPLIANCE EDUCATION
 IMPORT/EXPORT DOCUMENTATION & PROCEDURES
 PRE AND POST-ENTRY EDUCATION
 CF 28, CF 29, PROTESTS, PEAs, & PRIOR DISCLOSURES
 GLOBAL FREIGHT NEGOTIATION AND AUDIT
 C-TPAT & SECURE GLOBAL TRADE INFORMATION

